

Cx Spatial Dashboard

Identify, manage and respond to problems **with ease**

Fast access to data to analyse incidents and trends - so you can better serve your communities.

Make smart decisions

Cx Spatial Dashboard uses GIS technology to provide spatial intelligence of the data managed within Cx. It enables visual evaluation of data and comparison of data sets to support trend analysis.

Using this unique capability, GIS reveals deeper data insights, such as patterns, relationships, and situations - helping you to make smarter decisions. It helps you:

- **Identify problems**

Examine issues that are driven by geography, such as anti-social behaviour or fly-tipping. When data is well-mapped, it quickly shows emerging geographic patterns so your officers can take action

- **Manage & respond to events**

Quickly identify rogue traders or food poisoning caused by business with poor food hygiene standards. Using real-time data, the map shows potential impact to residents and businesses. Every time the map is refreshed, the latest information is shown

- **Set priorities**

Set priorities based on spatial analysis. By analysing crime patterns, public safety officials can identify target areas and assign officers in those areas

- **Understand trends**

Gain data insight that could be missed in a spreadsheet, such as number of occurrences of an event in a particular area, or the spatial relationship between two datasets (e.g. complaints near licensed premises).

Key benefits

- **Coordinated response** – using real-time data your officers can act with confidence to changing situations and keep people safe
- **Share data** - share information, trends securely with staff, residents or businesses to support smart initiatives
- **Insightful analytics** - create and share easy-to-use maps and analytics that improve everyone's understanding of complex issues and reveal hidden patterns in data. Accelerate better decision making.



Minimise operational costs



Speed up response times



Smart decision making



Cx Spatial Dashboard - capability

CIVICA

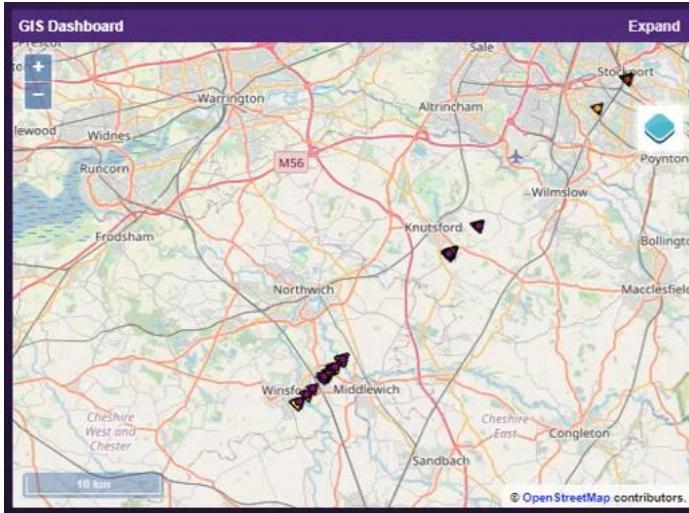
Our Cx Spatial Dashboard allows your regulatory services teams to include interactive GIS capability on the Cx home screen. This adds spatial intelligence to data that already exists within Cx, allowing officers to realise trends in data and relationships between events.

It includes layers for each of the datasets managed in Cx:

- Assets
- Businesses
- Contacts
- Vehicles
- License cases
- Service demand
- Visits
- Housing Assistance cases
- Infectious Diseases

It can be used on any tablet device allowing officers to pan/zoom the map and control the layers to compare the distribution of records between multiple datasets, e.g. service demands and businesses.

Your officers can access the underlying data directly to better understand the data presented to them.



The interactive map shows the location of entities managed within Cx - Assets and Vehicles.

Cx GIS is part of our wider regulatory services management platform.

It includes:

- ▶ Licensing
- ▶ Trading Standards
- ▶ Environmental Health
- ▶ Community Safety
- ▶ Housing Assistance & Enforcement

Contact us to find out more:

T: 0117 924 2800

E: CPenquiries@civica.co.uk



www.civica.com

[YouTube /civicaUK](#)



linkedin.com/company/civica



[@civicaUK](#)



CPenquiries@civica.co.uk