

Cayman Islands Ministry of Education

Parago cloud operations management software reduces workload and provides peace of mind for school leaders.

"We've been keeping track of our IT inventory in Parago across 17 schools since 2009. Our technicians find the smartphone app easy to use and working through cloud technology dramatically reduces their workload by enabling them to quickly add, move, edit or audit the IT in their schools.

Faster asset audits

The system allows us to automatically update the location of an asset during audits and quickly identifies items that are missing after a completed audit. The fixed asset counts are now taking a shorter amount of time, as it only involves simple scanning of codes on each asset to log entries, rather than redoing or editing multiple excel spreadsheets.

This allows Heads of Departments, School Principals or Unit Managers to have a stronger sense of security and fiduciary responsibility.

Improved visibility

Our Ministry of Education Account Manager module enables me to report across all schools and have a great virtual view of our entire asset estate. My staff appreciate the option to upload pictures and documents such as invoices for each asset, and we can instantly identify warranty and vendor information for each asset.

Trusted partner

Parago is now the key software application for all aspects of our ICT asset management. Our external auditors were impressed with this system so we have expanded our use of Parago this year to manage all our assets within the other departments of our Ministry. I have also been impressed by the quick response from their customer service and technical support for any assistance needed as we deployed this system."

• Key outcomes

- 1 Reduced workload with cloud technology
- 2 Simple navigation through system reducing time
- 3 Quick response support team at hand

"It's easy to use, and with the addition of the mobile application on our iPhones, yearly audits are completed easily and quickly."

Learn more:

civica.com/parago

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