CIVICA ideas into action

Civica Learning forms integral part of Grant Thornton's client L&D offering

Civica Learning enables Grant Thornton to provide clients with blended learning programmes

Grant Thornton is one of the world's largest professional services networks of independent accounting and consulting member firms. They provide assurance, tax and advisory services to privately held businesses and public sector entities.

The firm's People and Change Consulting practice works with clients on all aspects of how they attract, retain, engage, develop, deploy and lead their people. Grant Thornton supports clients with learning and development offerings across leadership and management, financial compliance and many other programmes.

Powerful platform

Civica Learning Management System (LMS) has given Grant Thornton a powerful and easy-to-use platform to deliver a range of blended learning programmes to their clients. They include eLearning courses, podcasts, live online events, event recordings,

pre-course reading, post-course tasks and other resources.

Grant Thornton clients can of course use the online learning platform but, with the Civica Learning apps for iOS and Android devices, they're able to access digital learning content even when offline. This ensures people can commit time to the programmes whether they're at work, at home or on the move.

L&D opportunities

Patrick Gallen, Partner - People and Change Consulting at Grant Thornton. gave an example of how Civica has helped his firm.

He said: "Now more than ever, we believe people need access to learning and development opportunities. Civica Learning, branded as 'WeLearn by Grant Thornton', is an integral part of our learning offering."



Digital and blended learning programmes

Anytime learning with mobile apps

"Civica Learning is enabling us to support clients all over Ireland to attract, retain and develop the talent within their organisation."

Patrick Gallen, Partner -People and Change Consulting at Grant Thornton

Case Study



Learn more:

civica.com/learning

Contact email:

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"Being able to host all training materials, create virtual classroom (Zoom) sessions, send notifications and reminders, and encourage peer learning amongst programme participants in one place has been invaluable. For participants, who are from different organisations all over Northern Ireland, WeLearn provides a place where they can learn together outside of their classroom sessions."

Claire Brereton, Manager – People and Change Consulting at Grant Thornton

Hosting and delivery

Grant Thornton provide a development programme in conjunction with the Chief Executives' Forum, a membership organisation encompassing the leadership teams of Northern Ireland's public sector bodies, and CO3 Chief Officers 3rd Sector, a membership organisation for Third Sector leaders in Northern Ireland. Using Civica Learning to host and deliver learning resources has been a core part of the programme.

Next level learning

"WeLearn is an extension of the Grant Thornton brand. Not only does it need to represent us in how it looks, it also needs to deliver the highquality experience people expect from a Grant Thornton service. Using Civica Learning as the platform to deliver WeLearn has enabled us to take our learning and development initiatives to the next level," says Claire.

Peer-to-peer learning

Grant Thornton recognise the importance and powerful nature of allowing people to learn with likeminded peers outside of a classroom environment. Civica Learning enables the firm to digitally connect users through the adoption of social learning. This means they can communicate and discuss their learning experiences and journeys.

For learners

For learners, Civica Learning offers a user-friendly platform to easily find, navigate and access the content they need. By offering the latest modern experiences, it supports Grant Thornton's aim of being market leaders in digital learning provision.

For admins

For Grant Thornton administrators, Civica Learning provides a straightforward tool to upload and target content, user management and reporting. Structured pathways containing a range of blended learning resources can be created and easily delivered. These pathways keep learners on track, allowing them to monitor their progress so far, as well as considering future learning activities.

Employee development

Using Civica Learning has also been positive for new employee development within Grant Thornton's People and Change Consulting practice. It's allowed recruits to experience different training programmes and technologies, blended learning structures, pathway creation, content styles and communication techniques.



Learn more:

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