

Civica has transformed compliance at Co-op Academies Trust's 32 sites

Centralisation has helped save time across the Trust - from central office staff to site teams at academy-level

Civica Education Operations (formerly Parago) software has been supporting the Co-op Academies Trust since July 2019. From implementation, Civica has continued to work with the Trust to centralise compliance and operations, asset management, help desk ticketing and policies.

Using smart technology to drastically save time

Prior to using Civica Education Operations, the academies within the Trust used manual means to track and manage their compliance tasks, such as hand-written paper documents and spreadsheets.

The Trust can work smarter by centralising their resources and data, gaining instant access to each academy's compliance and save time for their site teams.

Carol Mitsi, Head of Estates and Property at Co-op Academies Trust, explains: "For the last four years, we've used Civica Education Operations to centrally manage and monitor operations across the Trust."

"The Premises Management module alone has saved our 35-site staff an average of

three hours a week per academy across 32 sites."

Harnessing real-time data

Centralising operations and compliance with Civica Education Operations also enables the Trust to monitor performance remotely and in real time.

Carol adds: "Thanks to central, real-time data, we no longer spend hours calling, emailing or travelling onsite to establish compliance metrics and KPIs. We simply log into Civica Education Operations to monitor each academy's performance and immediately react to flagged issues."

An integral part of the Trust

After a successful implementation process, Civica Education Operations quickly became embedded as a core part of the Trust's IT landscape. Co-op Academies Trust continue to rely on the software to support their teams and deliver compliance.

Carol adds: "Civica Education Operations has quickly become a key member of the team and they continue to bring enhancements to the product year after year."

Key outcomes:

- 1 Streamlined compliance and operations tasks across the MAT
- 2 Saved three hours a week per academy across the MAT with smart technology
- 3 Instant, live access to each academy's compliance status with a click of a button

"Civica Education Operations ticked all the boxes and we were impressed by their sector knowledge. I would recommend them if you need an expert team to help you develop your compliance and operations platform."

Carol Mitsi
Head of Estates and Property,
Co-op Academies Trust

Learn more:
civica.com/education-operations

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