# Buying Civica Software and Services using framework agreements

A guide for public sector buyers



Buying using framework agreements

How to use this document

Introduction

**CCS frameworks** 

**ESPO framework** 

**Scotland Excel framework** 

Health and care frameworks

Benefits

## Scotland Excel framework

Scotland Excel is the centre of procurement expertise for the local government sector in Scotland. A non-profit, shared service funded by Scotland's 32 local authorities, it develops and manages collaborative contracts on behalf of local authorities and associate members.

### **Agreements**

Using the button below, you'll find an overview of the Scotland Excel framework agreement.

Customer Service Platform framework – Contract number 0415

# **CIVICA**

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### Scotland Excel framework

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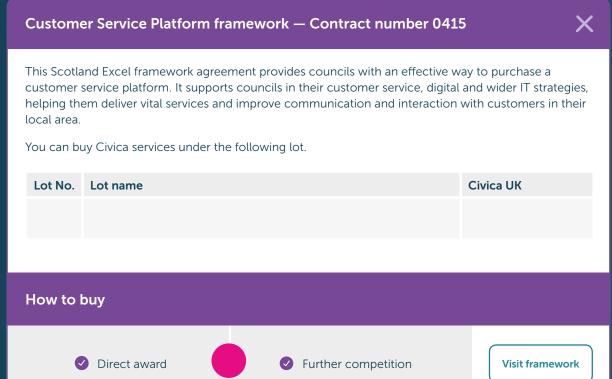
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# Benefits of procuring via a framework



### Speed and convenience

Frameworks are faster, cheaper and more convenient than other procurement routes



### No charge

Buyers don't have to pay to use a framework agreement



### Ease of use

Buying from a framework agreement is as easy as picking products and services from an online catalogue



### **Built-in compliance**

Framework agreements comply with UK/EU procurement legislation, so you don't have to run a full EU procurement process



### Peace of mind

The suppliers on framework agreements have been vetted; are actively managed; and comply with a range of accreditations, standards and legislation



### Favourable Ts&Cs

Frameworks offer pre-agreed standard terms and conditions, so you don't have to negotiate them yourself. You can be confident that the negotiated terms and conditions are fair



### **Competitive pricing**

Suppliers on framework contracts offer competitive, controlled prices which may go down



### Contract length

Contract lengths depend on the framework agreements and can run for to up to seven years

