

Mid-year update

During the six months to March 2023, Civica continued to perform in line with expectations, demonstrating double-digit growth in both topline and EBITDA. The Group maintained its successful track record of operational and financial delivery, with good progress across core markets and capabilities.

We strengthened our capabilities and resources during the period:

- Lee Perkins joined Civica as CEO. Lee has held a number of senior positions in the UK technology sector over the past two decades, including Group COO at Sage
- We have set out and progressed Civica's growth strategy and vision to become a global GovTech champion, providing software that supports the needs of citizens and those that serve them
- Investment in People - Supporting our team with 150,000+ training hours per annum and various development programmes (e.g. Global Horizons Programme, Evolve), underpinned by renewed Investors in People 'Gold' accreditation in the UK, 'Great place to Work' certification in India and 'Employer of Choice' award in Australia
- Sustaining our investment in new product development and cloud-based solutions, with 90%+ of Civica's products now being available in the cloud, and accelerating cloud-adoption across our customer base in local government, healthcare and education

Civica continued to build on its strong position with new and existing customers in all key product categories, including:

- Housing: Civica's Cx Housing Cloud platform has been chosen for the 23,000 residents of Housing 21, 13,000 assets of the City of Lincoln Council and 2,500 homes of Joseph Rowntree Housing Trust, among others, facilitating easier interactions between all stakeholders
- Healthcare: NHS Wales is rolling out the national "Civica Experience Wales" platform, collecting real-time feedback from users. NHS Drumfries and Galloway are rolling out "Civica Occupational Health" to meet the needs of its 8,000+ employees and the National Institute for Health and Care Excellence is improving its master data management with Civica's products
- Education: Scottish regions Fife, East Lothian and Falkirk are rolling out Civica's Spydus library management system, enhancing their services, pooling resources and improving book & media access for the public