

Mid-year update

During the six months to March 2024, Civica continued to perform in line with expectations, demonstrating double-digit growth in both recurring software revenue and in EBITDA. The Group maintained its successful track record of operational and financial delivery, with good progress across core markets and capabilities.

We strengthened our capabilities and resources during the period:

- Blackstone, the world's largest alternative asset manager, has completed its acquisition of Civica, from Partners Group, a leading global private markets firm, acting on behalf of its clients. The transaction was previously announced on November 22, 2023, and has fulfilled all regulatory approvals.
- Civica continued to strengthen its global GovTech offering for the APAC region with two new acquisitions of Booka in November 2023 and LinkSafe in January 2024.
 - Booka currently supports over 4,300 stakeholders and 3,400 public facilities, ranging from libraries to parks to sporting facilities. The solution will be integrated into Civica's leading cloud-based, local government platform Authority Altitude, which is used by over 150 local authorities across Australia and New Zealand.
 - Launched in 2005, LinkSafe's cloud-based contractor management platform currently supports over 500 organizations across a wide range of sectors, including all those served by Civica – education, central and local government, healthcare.
- Civica has secured two awards ('Best Use of Content in a Campaign' and 'Best Omni-Channel/Multi-Channel Campaign') at the 2023 Global Marketing Awards for Perspectives, a thought-leadership innovation series which has reached an audience of over 60 million and secured over 500K downloads since the launch in 2021.

Civica continued to build on its strong position with new and existing customers in all key product categories, including:

- Education: Civica has been named top ranked supplier for finance systems on the APUC Finance, HR/Payroll System(s) and Associated Services Framework, the national procurement platform which serves all of Scotland's universities and colleges. This is the second key procurement framework win for Civica in just twelve months, with the global GovTech provider securing first place on APUC's FE colleges framework in February 2023.
- Local Government: Trafford Council has decided to move to Civica's Cx Regulatory Services platform to improve citizen experience for 235,000 residents via enhanced data integrity.
- Healthcare: Saint John of God Hospital, an acute psychiatric teaching hospital in Ireland and one of Europe's leading providers of mental health treatment and care with 180 in-patient beds, is set to implement Civica Care Records Electronic Patient Record (EPR) with integrated Electronic Prescribing and Medicines Administration (EPMA).